

SW-01303A-08-0227
W-01303A-08-0227



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ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 83275

Date: 11/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Robert R.

Fernhoff

Account Name: Robert R. Fernhoff

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip:

is:

Utility Company. Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

*****DOCKET NUMBER SW-01303A-08-0227 W-01303A-08-0227*****

REFERENCE: Arizona - American Water Company

Robert R. Fernhoff, Ph.D
Sally Fernhoff, R.N.

Sun City West, AZ

November 19, 2009

ATT: A.C.C.

As a resident(s) of S.C.W. for 28 years. (retired) We wish to raise an objection to the 59 - 60% water hike for S.C.W. retirees.

We do not object to a "reasonable increase" but 59 - 60% is going to make it very difficult for most of us to even think of moving.

We are not increasing our income, or pensions, etc. These are down to the bone.

We are asking that you reconsider your "proposal" and reconsider empathy for us.

Respectfully,

Robert and Sally Fernhoff

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

NOV 25 2009

DOCKETED BY

[Signature]

RECEIVED
2009 NOV 25 A 10:47
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

*****DOCKET NUMBER SW-01303A-08-0227 W-01303A-08-0227*****

REFERENCE: Arizona - American Water Company

Noted and filed in Docket Number SW-01303A-08-0227, W-01303A-08-0227 by Richard Weiss

End of Comments

Date Completed: 11/24/2009

Opinion No. 2009 - 83275

SW-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Weiss

Phone: (000) 000-0000

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2009 - 83297

Date: 11/24/2009

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: **First:** **Last:**
 PETITION PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: NA

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:**

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

***** RECEIVED FROM CHAIRMAN MAYES OFFICE 11/23/09 *****

DOCKET # SW-01303A-08-0227
W-01303A-08-0227

November 17, 2009

RE: Proposed Water Rate Increase for Sun City West Residents

Dear Ms. Mayes:

This letter has been prepared to share with you my dissent over the proposed 66.11 % increase for the residents of Sun City West. If this increase is implemented, it could result in a monthly expense of \$110 versus \$76 for each of the 46 units in our Association.

Under the current conditions, this proposal is severe. It could create a hardship for many individuals.

The Commission is requested to review the stated need for an increase. Moreover, water officials should consider moderate alternatives to recover funds stemming from infrastructure improvements and escalating operating costs over the last several years.

Sincerely,

Alice Paluch

K Kauris

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

DOCKETED 11/24/09

End of Comments

Date Completed: 11/24/2009

Opinion No. 2009 - 83297

SW-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Weiss

Phone: (000) 000-0000

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2009 - 83311

Date: 11/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
PETITION PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: NA

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:**

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

***** RECEIVED FROM CHAIRMAN MAYES OFFICE ***** 105 EMAILS OPPOSED

ARIZONA AMERICAN WATER CO - SUN CITY WEST

DOCKET # SW-01303A-08-0227
W-01303A-08-0227

All emails indicate their opposition to the proposed 66% increase. Most base their objection on being a senior citizen on a fixed income with no increase in Social Security for the next several years. Many indicate how the current economic times have curtailed their spending and how everything from government fee's to medical costs are increasing and they feel powerless.

Beverly Bormann
Sharon Weinblatt
Jack & Dianne Burkett
William Elledge
Harrison M Ward
Joe & Debbie Costlow
Don Seyba
BJmac999@aol.com
Stan & Marilyn Robinett
Walter Zackowitz
Irene Zawicki
June Wilde
Cy Thiewes
Bill & Joyce Newcomb
Vern & Judy Johnson
Sam Peach

Mary Ann Kent
Robert Sauer
G Rix Graham
Sandy Osnesky
Paul W & Anne E Breza
Gene Myers
John & Mary Vaux
William A Bott
Carol Bowden
Tony & Silvana Greco
Rex & Sharon Mather
Carolyn Traum
George & Millie Brecht
Roy & Barbetta Robitaille
B Larson
B Schneider

Elaine Lewis
Janice Finlay
Ellen & Ed Zacko
William P & Veronica M Cox
John K Doherty
Paul Mowen
Cathy
Harold & Joan Vosen
Howard Weger
Jim & Nan Hoffman
Liz Knoop
John E Nelson
Theresa Guiney
Norma Beian
Susanne & James Antil
Judy & Ken Kane

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Roberta Lobdell
Frank Homer
Richard D & Eleanor V Tasker
Roger & Lillian Cousin
Tom & Lu Trinka
Robert & Alice Russell
Merritt Hedden
Marian Beckman
David Van Wert
Lawrence & Luisa Godin
William Allaire
Rose & Rudy Aloia
Betty Mollick
Angus & Clista McPherson
Barbara A Bradford
Maureen E Pulster
John Brady
Sherry Slocombe
Garman & Dorothy Sowers
End of Complaint

Robert Leisten
Carolyn & Gerard Golden
Norine L & Dale W Jenkins
Ernest & Joyce Radsack
Jack Bass
Olgerts Stuberovskis
Jim & Carole Quinlan
Lloyd & Katherine Chiles
Joe & Mary-Lou Dopak
Parisa2@aol.com
Arlene Guy
Nancy Ellsworth
Linda Brzycki
Gisela Czappa
Lynn Blair
John Kauzlaric
Barbara A McDowell
Donna Morell
William A Morrison

Blanche Schulz
Joe Byrne
Ralph Rosenfeld
Patty Kealoha
Sue Hood
Robert M Woods
Joan McDonold
Irene Zawicki
Raymond & Loretta Orwat
Barbara & Ted Hulett
John & Rosemary Copeland
Wallace E Habenicht
Enoc J Hollemweguer, PhD
Norman Greenhaigh
Ralph Klitz
Aaron E McDowell
Arvid & Mildred Kinnee
jdg4@netzero.net
Tom Henderson

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED 11/24/09
End of Comments

Date Completed: 11/24/2009

Opinion No. 2009 - 83311

SW-01303A-08-0227
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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Weiss

Phone: (000) 000-0000

Fax: /

Priority: Respond Within Five Days

Opinion No. 2009 - 83314

Date: 11/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: PETITION

PETITION

Account Name: North Star ridge condominium Association (NS

Home: (000) 000-0000

Street: NA

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip:

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

+***** RECEIVED FROM CHAIRMAN MAYES OFFICE 11/24/09 *****

OPPOSED -- ARIZONA AMERICA WATER CO - ON BEHALF OF HOA 48 MEMBERS
(NO NAMES OR SIGNATURES)

DOCKET # SW-01303A-08-0227
W-01303A-08-0227

From:

Sent: Thursday, November 19, 2009 9:06 AM

To: Mayes-WebEmail; Pierce-Web; Newman-Web; Kennedy-Web; Stump-Web

Cc: editorporascw.org

Subject: WATER RATE INCREASE

On behalf of the 48 owners of North Star Ridge Condominium Association (NSRCA), I would like to register my extreme dismay regarding the increase in water rates being considered. We all chose Sun City West because among other things, it was affordable. That is why the sheer magnitude of this increase is SHOCKING.

Your REVERSE INCENTIVES which encourages the use of more water WILL increase water usage significantly and at theses high rates, it will be a windfall to the suppliers and the county. Customers are not on the list.

In applying overhead charges to the cost of the water, administrative costs should remain fixed and no increase should be passed on to the end users. Only compliance costs required by new EPA standards should be applied. Nothing else will increase. Other costs of providing the water will remain the same. This should not be look upon as an opportunity to ride this new GRAVY TRAIN.

Tom Eppele, President
NSRCA

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED 11/24/09

End of Comments

Date Completed: 11/24/2009

Opinion No. 2009 - 83314
